Dear <u>Customer</u>,

Welcome to EyeOnWater!

Now you can view your water use in few easy steps:

- 1. Visit <u>https://eyeonwater.com/signup</u> on your computer using a supported web browser.
- 2. Click on the **Create Account** link.
- 3. Enter your service area zip code: 27048
- 4. Enter your billing account number: 10 digits- ex. Acct # 005-0000222-1 Enter as

005-0000222 leave off last dash and trailing number.

- 5. Enter your email address.
- 6. Create and confirm a password.
- 7. You will get a confirmation email from BEACON. You must verify your email address by clicking on this link. Once you do, you can sign in using your email and password. Phone App Instructions:
 - 1. Go to the App Store on your Android or iPhone and search for "eye on water".
 - 2. Download the free App to your iPhone or Android Phone.
 - 3. Open the App.
 - 4. Tap on the Register button.
 - 5. Tap on "Enter your account information Manually".
 - 6. Enter your Zip Code.
 - 7. Select your water provider.
 - 8. Enter your Account ID.
 - 9. Tap on the Next button.
 - 10. Enter a valid e-mail address.
 - 11. Create and confirm a password.
 - 12. Verify that you have read the Terms of Service.
 - 13. Tap on the Next button.
 - 14. An email will be sent to the address you provided.
 - 15. Click or tap on the link in the email to verify it is valid.
 - 16. You can now sign in to your account.